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### Compassionate Geek

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Don R. C R awley

Now in its second edition, The Compassionate Geek was written by tech people for tech people. There are no frills, just best practices and ideas that actually work! Filled with practical tips, best practices, and real-world techniques, The Compassionate Geek is a quick read with equally fast results. Here's what you'll find: Best practices for communicating with email, including examples ...

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The Compassionate Geek on Apple Podcasts 172 episodes I'm a tech guy who understands the importance of providing great customer service and mastering the art of communication. This podcast features stories and practical tips and suggestions to help technical personnel (and anyone else) improve their customer service and communication skills.

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Buy The Compassionate Geek: How Engineers, IT Pros, and Other Tech Specialists Can Master Human Relation: Written by Don R. Crawley, 2013 Edition, (3rd Revised edition) Publisher: soundtraining.net [Paperback] by Don R. Crawley (ISBN: 8601416795225) from Amazon's Book Store. Everyday low prices and free delivery on eligible orders.

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